

Issue: NetDNC License installer wasn't detecting the license file in any directory. (was loading up in trial mode all the time)

Solution:

1. Turn off NetDNC (make sure its not running)

2. Manually copy the client's '_setup32.bin' file into "C:\Windows\" directory.

3. Copy over the 'vmmCacheEx.dll' (may need to put this on the website) to the C:\Windows\ directory.

4: Reload NetDNC... it should bypass the trial screen and load directly to the main NetDNC window with the new license.

Manually updating an existing license:

- 1. Turn off NetDNC (make sure its not running)
- 2. Rename the new license file to '_setup32.bin', without the quotes.
- Copy the '_setup32.bin' file to your windows directory. (Default = "C:\Windows\") -> Note: Click 'Yes' if it asks you to overwrite or replace.
- 4. Delete a file called 'vmmCacheEx.dll' in the windows directory.
- 5. Restart NetDNC